

## HEDIS 2010 Group Health Plan HEDIS® Results

The Healthcare Effectiveness Data and Information Set (HEDIS) is a comprehensive set of standardized performance measures developed by the National Committee for Quality Assurance (NCQA). GHP uses the HEDIS results to set goals and develop quality improvement activities aimed at improving the health status of our members. Through initiatives such as reminders for various preventive health screenings and assistance in managing complex cases and diseases, GHP informs members of their need for these recommended health services. The HEDIS measures reflect how well GHP and our health care providers are assisting our members in improving or maintaining their health.

Below is a table showing GHPs' Commercial HMO/POS HEDIS 2010 (based on calendar year 2009 data) rates for selected measures.

### Commercial HEDIS 2010 Results

Measure	<b>GHP HEDIS 2010 *Percentage of members receiving screening/service</b>
Childhood Immunization Status	73.24%
Colorectal Cancer Screening	60.84%
Breast Cancer Screening	69.67%
Cervical Cancer Screening	76.94%
Chlamydia Screening In Women	35.03%
Appropriate Testing for Children With Pharyngitis	83.33%
Appropriate Treatment for Children With Upper Respiratory Infection (URI)	86.03%
Avoidance of Antibiotic Treatment in Adults With Acute Bronchitis	29.76%
Controlling High Blood Pressure	66.52%
Cholesterol Screening Test	86.96%
Cholesterol LDL-C Level <100	62.08%
Diabetes – Hemoglobin (HbA1c) Testing	86.64%
Diabetes – Eye Exam	51.15%
Diabetes – Cholesterol (LDL-C) Screening	81.57%
Diabetes – Monitoring Kidney Function	79.72%
Use of Appropriate Medications for Asthma	92.45%
Timeliness of Prenatal Care	97.96%
Postpartum Care	91.84%

GHP has QI and or Disease Management Activities in place to actively address member and provider communications on the importance of these measures.

